



Simplified Settlement of Death Claims due to recent Floods in affected areas of the state of Kerala, Gujarat, Maharashtra & Karnataka

We at Pramerica Life Insurance express our heartfelt condolence to all the families affected by the devastation in the state of Kerala, Gujarat, Maharashtra &, Karnataka.

To help the bereaved families, we have set up "Death Claims Flood Helpdesk" to render pro-active service to the beneficiaries of the affected policyholders (dead or presumed dead).

For ease of customers we have simplified our Claim documentation requirements (relaxation in usual requirements) to expedite Death Claim settlement. Only the following documents are required to process the Death Claim:

- Municipal Death Certificate or Death Certified by any competent Government authority like Local Government of Kerala / Armed Forces / Government Hospitals / Police Authority
- Completely filled Death Claim Form
- Claimant ID, residence proof & bank account details to ensure claims are paid to correct beneficiary
- Insurance policy document, if available

Contact details of local "Nodal Officers":

For Kerala:

Nodal Officer : Mr. Sunil Padmanabhan Nair (Regional Sales Manager)

Contact details:

Mobile : +91 93876 03910

Email : sunil.nair@pramericalife.in

Local Office : 3rd Floor, Printek Towers, Panavila, Junction, Bakery Jn. Road, Trivandrum- 695014

Tel: 0471-4851036

For Maharashtra:

Nodal Officer : Mr. Mangesh Arun Bagade (Assistant Manager)

Contact details:

Mobile : +91 9175523234

Email : mangesh.bagade@pramericalife.in

Local Office : -303, Second Floor, Prerna Arcade, Opp Tarakpur Bus Stand, Ahmednagar – 414001, Maharashtra

Tel: +917229040388

For Gujarat:

Nodal Officer : Mr. Dhaval Dhruva (Deputy Manager)

Contact details:

Mobile : +91 9974060225

Email : dhaval.dhruva@pramericalife.in

Local Office : Unit No. 201-202, Second Floor, Vraj Complex, Gorwa- Alembic Road, Opp. Amar, Maruti Car Showroom Vadodara – 390016, Gujrat

Tel: +919033009171

For Karnataka:

Nodal Officer : Mr. Yogesh Potdar (Assistant Manager)

Contact details :

Mobile : +91 9986186333

Email : yogesh.potdar@pramericalife.in

Local Office : CTS No 27/1, 3rd Floor, Naasco Ishaanya Building, Above Airtel/Bata show room Goaves, Khanapur Road, Tilakwadi, Belgaum-590006-Karnataka

Tel: 0831-4210568

Head Office "Claims Helpdesk" contact details:

Dedicated Helpdesk email ID : floodclaims@pramericalife.in

Other Contact:

- National Toll Free Number : 1800 102 7070 (9:30 AM to 6:30 PM, Mon to Fri)
- Head Office Claims email ID : claims@pramericalife.in
- In case of Escalations :
 1. **Mr. Antrix Sharma/ Mr. Rohan Bhatia**
0124- 469 7452, 0124- 469 7290
(Email – antrix.sharma@pramericalife.in, rohan.bhatia@pramericalife.in)
 2. **Mr. Neelesh Jha**
0124- 469 7198
(Email – neelesh.jha@pramericalife.in)

Download Death Claim Form from our website: <http://www.pramericalife.in/Downloads.aspx>

Pramerica Life Insurance Limited
(Erstwhile DHFL Pramerica Life Insurance Company Ltd.)