



## Simplified Settlement of Life Insurance Claims due to recent Cyclones in affected areas of the state of Andhra Pradesh and Tamil Nadu

We at Pramerica Life Insurance express our heartfelt condolence to all the families affected by the devastation due to recent cyclones in the affected areas of the state of Andhra Pradesh and Tamil Nadu.

To help the bereaved families, we have set up "Claims Helpdesk" to render pro-active service to the beneficiaries of the affected policyholders (dead or presumed dead).

For ease of customers we have simplified our Claim documentation requirements (relaxation in usual requirements) to expedite Claim settlement. Only the following documents are required to process the Claim:

- Municipal Death Certificate or Death Certified by any competent Government authority like Local Government of Andhra Pradesh and Tamil Nadu / Armed Forces / Government Hospitals / Police Authority
- Completely filled Death Claim Form
- Claimant ID, residence proof & bank account details to ensure claims are paid to correct beneficiary
- Insurance policy document (if available)

### Contact details of local "Nodal Officers":

#### Tamil Nadu:

**Nodal Officer 1 :** Mr. Vinesh Sagar  
(Cluster Manager-Operations)

**Contact details :**

**Mobile :** 9666639000  
**Email :** s.sagar@pramericalife.in  
**Local Office :** Second Floor, Rashmi Towers, 1 , Valluvarkottam  
High Road, Nungambakkam (Opp Harrison Hotel), Chennai-600034  
**Tel:** 9042001643

#### Andhra Pradesh:

**Nodal Officer 1 :** Mr. Vinesh Sagar  
(Cluster Manager-Operations)

**Contact details :**

**Mobile :** 9666639000  
**Email :** s.sagar@pramericalife.in  
**Local Office :** 1st Floor, Door No. 48-9-19/4, Pavan Towers, Plot  
No. 265 A, Dwaraka Nagar, Visakhapatnam - 530016  
**Tel:** (0891) 6665515

### Head Office "Claims Helpdesk" contact details:

**Dedicated Helpdesk email ID :** floodclaims@pramericalife.in  
**Dedicated Whatsapp Number :** **8800300077** (9 AM to 7 PM, Mon to Fri) Give us a 'Missed Call' or Text  
LifeClaims@Tamilnadu OR LifeClaims@Andhra Pradesh (as applicable) for  
us to call you back for prompt assistance

**Other Contact:**

- National Toll Free Number : 1800 102 7070 (9:30 AM to 6:30 PM, Mon to Sat)
- Head Office Claims email ID : claims@pramericalife.in
- In case of Escalations :
  - 1. Mr. Rohan Bhatia / Mr. Antrix Sharma**  
0124- 469 7072, 0124- 469 7452  
(Email: rohan.bhatia@pramericalife.in ,  
antrix.sharma@pramericalife.in)
  - 2. Mr. Neelesh Jha**  
0124- 469 7198  
(Email: neelesh.jha@pramericalife.in)

**Download Death Claim Form from our website:** <http://www.pramericalife.in/Downloads.aspx>

**Pramerica Life Insurance Limited**

(Erstwhile DHFL Pramerica Life Insurance Company Ltd.)

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