



Simplified Settlement of Death Claims due to COVID-19

We at Pramerica Life Insurance express our heartfelt condolence to all the families affected by deaths due to COVID -19.

To help the bereaved families, we have set up "Claims Helpdesk" to render pro-active service to the beneficiaries of the affected policyholders.

For ease of customers we have simplified our Claim documentation requirements (relaxation in usual requirements) to expedite Death Claim settlement. Only the following documents are required to process the Death Claim:

- Municipal Death Certificate or Death Certified by any competent Local Government Authority , Government Hospitals, State or District level Administration
- Completely filled Death Claim Form
- Claimant ID, residence proof & bank account details to ensure claims are paid to correct beneficiary
- Insurance policy document, if available

Head Office "Claims Helpdesk" contact details:

Dedicated Helpdesk email ID : claims@pramericalife.in

Other Contact:

- National Toll Free Number : 1800 102 7070 (9:30 AM to 6:30 PM, Mon to Fri)
- Head Office Claims email ID : claims@pramericalife.in
- In case of Escalations :
 - 1. Mr. Antrix Sharma/ Mr. Rohan Bhatia**
0124- 469 7452, 0124- 469 7290
(Email – antrix.sharma@pramericalife.in,
rohan.bhatia@pramericalife.in)
 - 2. Mr. Neelesh Jha**
0124- 469 7198
(Email – neelesh.jha@pramericalife.in)

Download Death Claim Form from our website: <http://www.pramericalife.in /Downloads.aspx>

Pramerica Life Insurance Limited
(Erstwhile DHFL Pramerica Life Insurance Company Ltd.)