

Dear Customer,

The spread of COVID-19 has left no corner of daily lives untouched; professional and personal. While the government has ordered a lockdown in the country, we would like to assure you that our teams are constantly working towards ensuring that processes operate impeccably and services remain unaffected during these times.

Pramerica Life Insurance Limited has responded to this challenge by initiating a slew of measures to help our customers navigate these constantly changing times.

Our teams are monitoring all customer related issues daily and providing regular updates with recommendations and solutions. Here are the various contact modes available to our customers, which can be used during these times.

- Write to us at contactus@pramericalife.in and our team would ensure that your queries are responded to on priority
- Whatsapp on [9289207070](https://www.whatsapp.com/business/profile/9289207070) or call us on our toll free helpline [1800-102-7070](tel:1800-102-7070)
- For further details, please visit our website www.pramericalife.in

Our teams are also relentlessly working towards providing you a seamless premium payment and claim process. For online premium payment details simply click here <https://pramericalife.in/PremiumPayment> and for any claims related queries, please e-mail us at claims@pramericalife.in

These measures encapsulate our attempts to keep the communication robust between our customers and the company.

We very much hope that you find this useful and we look forward to your valuable feedback.

We assure you of our best services from within the comfort and safety of your homes. Your protection is our priority.



Anoop Pabby

Managing Director & CEO
Pramerica Life Insurance Limited